



## Both the drives and the support are fast and reliable.

When you choose Samsung SSD, you get more than just fast and reliable drives. You also get plenty of support. Samsung has you covered with email, phone or online chat support. You can also view or join conversations with industry professionals about products on our discussion forum. Fast, reliable and fully supported. Samsung high-performance SSD is designed to help your business grow.



### SSD Service and Support

#### Contact Us:

**Call Us:** 1-866-SAM4BIZ, option #7

#### Chat, Social Support, Email:

[www.samsung.com/us/support/#contact\\_us\\_for\\_support](http://www.samsung.com/us/support/#contact_us_for_support)

**Community Forum:** [us.community.samsung.com](http://us.community.samsung.com)

#### Additional Services:

**CARE Program:** We offer a seamless, advanced SSD RMA process for up to 10 SSDs at a time. The CARE program is available to Platinum Partners through our Samsung STEP program, or for accounts that purchase a minimum of 1,000 SSDs per year.

**Secure RMA:** We offer a secure RMA process for Government, Finance and Healthcare Sectors.

Samsung SSD drives are engineered to deliver peace of mind. And the Samsung standard warranty is designed to do the same. The chart below will tell you what your warranty period is. If you have any questions at all, please call us.

	Model Number	Warranty
<b>Client Drives</b>		
860 PRO	MZ-76P256E	5 Years / 300TBW
	MZ-76P512E	5 Years / 600TBW
	MZ-76P1T0E	5 Years / 1,200TBW
	MZ-76P2T0E	5 Years / 2,400TBW
	MZ-76P4T0E	5 Years / 4,800TBW
860 EVO	MZ-76E250E	5 Years / 150TBW
	MZ-76E500E	5 Years / 300TBW
	MZ-76E1T0E	5 Years / 600TBW
	MZ-76E2T0E	5 Years / 1,200TBW
	MZ-76E4T0E	5 Years / 2,400TBW
	MZ-M6E250BW	5 Years / 150TBW
	MZ-M6E500BW	5 Years / 300TBW
	MZ-M6E1T0BW	5 Years / 600TBW
	MZ-N6E250BW	5 Years / 150TBW
	MZ-N6E500BW	5 Years / 300TBW
	MZ-N6E1T0BW	5 Years / 600TBW
	MZ-N6E2T0BW	5 Years / 1,200TBW
	970 PRO	MZ-V7P512E
MZ-V7P1T0E		5 Years / 1200TBW
970 EVO	MZ-V7E250E	5 Years / 150TBW
	MZ-V7E500E	5 Years / 300TBW
	MZ-V7E1T0E	5 Years / 600TBW
	MZ-V7E2T0E	5 Years / 1200TBW
T5 PSSD	MU-PA250B/AM	3 year Limited
	MU-PA500B/AM	3 year Limited
	MU-PA1T0B/AM	3 year Limited
	MU-PA2T0B/AM	3 year Limited
X5 PSSD	MU-PB500B/AM	3 year Limited
	MU-PB1T0B/AM	3 year Limited
	MU-PB2T0B/AM	3 year Limited
<b>Data Center Drives</b>		
860 DCT	MZ-76E960E	3 Years / 349TBW
	MZ-76E1T9E	3 Years / 698TBW
	MZ-76E3T8E	3 Years / 1,396TBW
883 DCT	MZ-7LH240NE	3 Years / 341 TBW
	MZ-7LH480NE	3 Years / 683TBW
	MZ-7LH960NE	3 Years / 1,366 TBW
	MZ-7LH1T9NE	3 Years / 2,733 TBW
	MZ-7LH3T8NE	3 Years / 5,466 TBW
983 DCT	MZ-QLB960NE	3 Years / 1,366TBW
	MZ-QLB1T9NE	3 Years / 2,733 TBW
	MZ-1LB960NE	3 Years / 1,366TBW
	MZ-1LB1T9NE	3 Years / 2,733 TBW
983 ZET	MZ-PZA480BW	5 Years / 7.44 PB
	MZ-PZA960BW	5 Years / 17.52 PB

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